

TELECO's
advanced
scalable
voice processing
solution.



Sound Technology
Giving Small
Businesses a Big
Voice

Flash 8 is designed to provide professional and reliable voice processing that improves productivity, is easy to use and effortless to maintain.



BENEFITS	FEATURES
FEATURE RICH	Flash 8 includes voice mail, automated attendant, email forwarding, call record, call routing and call notification. All of this in one small box.
EXPANDABLE	Flash 8 features expandable mailbox and port capacity that can accommodate your business as it grows. Flash 8 is available in two, four and eight port configurations.
RECEIVE INSTANT NOTIFICATION OF NEW MESSAGES	Flash 8 will alert you of new messages via your cell phone, home phone, pager, or even email, enabling mobile users to respond to messages instantly.
CREATE CUSTOM GREETINGS OR MESSAGES ON-HOLD	Greetings and/or messages on hold may be automatically changed at scheduled times on any day of the week.
OFFERS ABILITY TO CUSTOMIZE FEATURES	Allows administrator to customize options per user, depending on user needs.
EASY CONFIGURATION	Employees can set up their own mailboxes, choose passwords, record personal greetings, or define directory listings- all via their telephone.
PLACE CALLERS IN QUEUE	With advanced call queuing, Flash 8 can quickly and efficiently place callers on hold and keep them updated with their place in queue. Callers may be automatically placed on hold or given the option to hold.
HAVE YOUR VOICE MAIL MESSAGES SENT TO YOUR EMAIL AUTOMATICALLY	Flash 8 can automatically forward a copy of your voice mail message to your email for immediate playback and/or forwarding of your voice mail to another persons email.
PLAY MUSIC/MESSAGES ON HOLD WITHOUT THE NEED FOR EXTERNAL SOURCES	Flash 8 includes two audio ports that play music/messages on-hold to you callers and background music.
END MISCOMMUNICATION WITH CALL RECORD CAPABILITES	Users can record a conversation starting at any time during the call, then immediately send the recorded conversation to any mailbox in the system, or save it to their own. With email forwarding, the user may store and/or forward recorded conversations.

PERFECT VOICE FLASH 8™

FEATURES

Integration

- Flexible integration with multiple phone systems
- Inband Signaling Integration
- Station-Only IBS Integration
- SMDI/RS232 Integration
- Direct SMDI Integration for NEC, Toshiba and Cortelco
- Toshiba Caller ID Compatible with SMDI
- Call Record Compatible with SMDI/IBS**

System Administration

- User Friendly System Administration
- Context Sensitive Help
- Range Copy
- Detailed Diagnostics
- Real-Time Display of System Activity
- Remote Administration
- System Administration by Phone
- Remote upload/download
- Department and Extension Control
- Message Length Control
- Menu Option Restrictions
- System Backup
- Disk Space Notification
- Terminal Emulation
- Text Editor
- In-Line Remote Communications
- Ethernet Access

Security

- Password Protected Remote Access
- Secured User Password
- Multiple Levels of Administrative Security
- System Access Code

Schedules

- Scheduled Music/Message on Hold
- Scheduled Company Greeting
- Scheduled Events
- Scheduled User Settings
- Scheduled Maintenance
- Scheduled Holidays
- Scheduled Audiotext

Call Queuing

- Call Queuing Default Control
- Busy Greeting
- Busy/Queuing Hold Audio
- Ring-No-Answer as Busy

System

- Music/Message on Hold Port
- Background Music Port
- Built-In DSP Modem
- Dictation Like Message Recording
- Automatic Volume Control
- Multi-Application Ports
- Pull Down Menus

Automated Attendant

- Port Selectable Greetings
- Transaction Boxes
- Audiotext Announcements
- Transfer Confirmation
- Operator Transfer to Mailbox
- Alias User ID
- Guest Mailboxes
- Call Announce/Call Announce Restriction
- Shared Extensions w/Call Announce
- Accept/Reject or Forward a Screened Call
- Call Coverage

Directory Assistance

- Directory Assistance Restriction
- Multiple Directory Names
- Directory Assistance (first or last Name)
- Custom Directory Assistance

Message Management

- Playing Messages
- Message Playback via Email
- Message Playback Order Control
- New Message Classification
- Saved/Urgent Message Classification
- Message Fast Forward and Rewind
- Message Playback Pause
- Message Date and Time Control
- Message Purge Confirmation
- Message Unerase
- Power Playback
- Review/Cancel Unheard Messages
- Message Pooling Identification
- Caller ID in Message Envelope
- Auto-Play of Message
- Sending Messages
- Quick Message Send
- Single Step Message Reply
- Message Forward/Restriction
- Message Review and Edit
- Message Append
- Cancel Unheard Sent Message
- Send to Public or Private Distribution List
- Private Delivery of Messages
- Certified Delivery of Messages
- Message Return Receipt
- Urgent Delivery of Messages
- Future Delivery of Messages

Outside Caller Messaging

- Bypass Personal Greeting
- Restart After Personal Greeting
- Send Urgent or Private
- Outside Caller Message Review

Call Management

- Call Blocking/Call Blocking Restriction
- Call Screening/Call Screening Restriction
- Personal Greeting Length Control
- Call Record**

List Management

- Public Distribution List
- Personal Distribution List
- Unlimited Distribution List Size
- List Management via SCREENS Interface

Notify

- Scheduled Message Notification
- Notify by Message Lamp
- Notify by Pager
- Notify by Email
- Notify at Desk with Message Pickup
- Notify Remotely with Message Pickup
- User-Controlled Notification Number
- Notification Number Toll Restriction
- Cascade Notification
- Urgent Message Notification
- Multi-Channel Notification
- LCD Update **

User Setup and Options

- Quick User Setup (New user Tutorial)
- Call Coverage
- Alias User ID
- Message Pooling
- Personal Assistant
- Programmable Ring Wait Time
- Transfer Types Per User

Paging

- Department Paging
- Page and Transfer
- Overhead Paging
- Emergency Paging

Admin Graphical Manager*

- Windows® based Software
- Console Interface via Serial Port
- Remote Maintenance
- User Directory Screen Access
- System Status Summary
- Backup/Restore

**Telephone system dependant

SYSTEM CONFIGURATIONS:

Available in
2, 4 and 8 ports

CAPACITY:

Up to 500
mailboxes.

Voice storage
varies depending on
model.

2 Serial Application Ports
2 Audio Output Ports
1 10 Base-T Network Port

Exclusively
designed and
engineered by
TELECO, Inc.

All specifications and
features are subject to
change without notice.

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More Than Just Talk™

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